



# Commitment to Clean

## Guest well-being is top of mind for Choice Hotels and its thousands of franchisees.

The [Commitment to Clean](#) initiative builds on Choice Hotel's long-standing cleanliness protocols and enhances the existing program with guidance developed in response to the pandemic, including recommendations related to deep cleaning, disinfecting, hygiene, and social distancing.



Guests may experience a growing variety of new and improved cleanliness protocols, products and communications at Choice-branded hotels:

### Protocols

- Heightened cleaning protocols for high-traffic areas using hospital-grade disinfectant.
- Furniture arrangements designed to encourage appropriate social distancing.
- Housekeeping "on-demand" option.
- Changes in breakfast offerings.

### Procedures

- Design enhancements to help facilitate contactless check-in and check-out.
- "Clean seals" on certain high-touch items in guest rooms.
- Personal protective equipment for hotel staff.
- Hand sanitizing stations located in high-traffic areas throughout the hotel.

### Communications

- On-property signage and decals reiterating guidelines and the importance of surface cleaning.
- Communications from front desk staff to guests about precautions taken for their safety and comfort, and reminders about additional safeguards available at guests' choosing.

# On-property Materials

Guests may see the following materials on property during stays.

**BEST PRACTICES FROM THE CDC to Help Stay Safe from the Coronavirus** 

**SYMPTOMS**



FEVER OR FEELING FEVERISH/SWOLLEN  
COUGH  
SHORTNESS OF BREATH

**HOW IT SPREADS**

- CLOSE CONTACT WITH PEOPLE WHO ARE SICK
- SYMPTOMS CAN SHOW UP 2-14 DAYS AFTER EXPOSURE
- THERE IS CURRENTLY NO VACCINE AVAILABLE

**PREVENTION**



Blot wash hands with soap and water for at least 20 seconds. Alternatively, use alcohol-based hand sanitizer with at least 60% ethyl alcohol.

Avoid contact with sick people

Don't touch eyes, nose or mouth with unwashed hands

Cover your nose and mouth when coughing or sneezing

Keep objects and "high-touch" surfaces clean: counters, doorknobs, computer, phone, bathroom

**IF YOU ARE SICK**



Stay at home

Avoid contact with others, except to seek medical care

Keep objects and "high touch" surfaces clean: counters, doorknobs, computer, phone, bathroom

Wear a mask to cover your coughs and sneezes

Blot wash hands with soap and water for at least 20 seconds. Alternatively, use alcohol-based hand sanitizer with at least 60% ethyl alcohol

**TRAVEL ADVICE**



Make sure you have all the necessary vaccines and travel medication


Seek advice from your healthcare provider prior to travel


Don't travel if you have a fever and cough

If you become sick while traveling, seek medical care immediately

[Scan here for more information from the CDC website.](#)

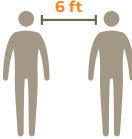
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**BEST PRACTICES to Help Stay Safe from the Coronavirus** 

**In the interest of the health and safety of guests, we're making changes in response to COVID-19 (coronavirus).** 


This may include modifications to our beverage offerings to support recommended food safety best practices and local jurisdiction health requirements.

Thank you for your help in practicing social distancing by maintaining about 6 feet of space from others. As always, we will continue to keep the lobby and public space areas clean at all times.



[Scan here for more information from the CDC website.](#)

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## HOUSEKEEPING SERVICE REQUEST

In an effort to provide you with the best service while still following COVID-19 guidelines, full-service housekeeping is available upon request. If you would like us to just restock your essentials instead, please select from the options below. We will leave the supplies outside your door.

Full Service Requested

**OR**

Towels: Quantity \_\_\_\_\_

Bathmat

New Bed Linens

Shampoo/Conditioner/Soap

Toilet Paper

Facial Tissue

Coffee: Decaf \_\_\_\_ Regular \_\_\_\_

